



Compassion for All

Normand Gousseau has been a mainstay in St. Boniface’s business community for years, and he’s always looking for the next challenge. “When I was first approached to be on the hospital’s board, I was intrigued,” he admits. “I didn’t really know what to expect, but I figured I could bring some of my expertise and in return I would learn a thing or two.”

Of course, like most people in the community, Gousseau has personal ties to St. Boniface Hospital. “My three sons were born there, and so it feels good to give back,” he continues. “Even back then, I noticed the evolution in health care. My first son was born in the old maternity wing, and the second was born in a birthing suite with many more amenities. It was a wonderful experience for us.”

Gousseau has been on the board for three years and his personal impressions of the hospital have proven true. “What drew me to this role? It’s that compassion is at the heart of everything we do here,” he explains. “From the way we govern, to the leadership style, right down through every employee. I recently had a family member stay here for 5 months and the level of daily compassion shown by every single person caring for them really blew me away. I’m proud to be a part of that in my small way.”

Keeping patients at the core of every decision is the goal, but that’s not to say there aren’t a lot of complexities to navigate. Gousseau says, “The health system is complex which can be at times challenging, intriguing and sometimes, frustrating. That makes our role more important than ever. We’re asking big questions:

what has defined the hospital over the years? What still holds true today? What do we need to move forward? It’s rewarding work.”

With many more changes on the horizon, including a redevelopment of the hospital’s Emergency Department, Gousseau is happy he decided to leap into the unknown world of healthcare. “With those major changes coming, and the incredible work at the Research Centre making us a centre of excellence in cardiac care, I know there are certainly more interesting times ahead.”



BY THE NUMBERS



240,000 People Served Annually



340 Volunteers



Over \$312,000,000 Annual Budget



4,500+ Employees
800+ Physicians

St. Boniface Hospital is a part of Réseau Compassion Network, a family of 15 health and social services agencies in Manitoba. Entrusted by pioneering women to bring together people of all faiths, traditions and cultures to serve Manitoba communities wherever the needs are the greatest, Réseau Compassion Network is proud to support this important work in our community.

St. Boniface Hospital

St. Boniface Hospital is a longstanding, faith-based tertiary care centre located in Winnipeg on the banks of the Red River. It is revered for its world-class patient care, education and research, and for the high quality and dedication of its people. Serving Manitoba, Northwestern Ontario, parts of Saskatchewan, St. B, as it is affectionately known, is deeply rooted in values of compassion, community, healing, and hospitality, all dating back to the legacy of their founders: The Grey Nuns. These values continue to inhabit our organization at all levels and to guide our actions and services. As Manitoba's leading bilingual tertiary care centre and provincial cardiac centre of excellence, we offer exemplary person-centered care. Our care teams are committed to being attentive and sensitive to the cultural needs and practices of all who come to us in their time of need.

St. Boniface Hospital's research centre has gained a worldwide reputation for excellence in medical research and has been a powerful international hub of innovative research and teaching that attracts top clinicians and scientists. Since 2011, it has joined the ranks of Canada's top 40 research hospitals and has placed as the No. 1 research-intensive hospital in western Canada and Top 10 nationally for the year 2020. The Research Centre continues to gain recognition for its ability to attract major funding commitments in the fields of cardiovascular, neurodegenerative

and nutritional studies. Equally impressive is the Research Centre's strong showing on Stanford University's recently released (December 2020) list identifying the top 2 percent of the world's nearly 7 million working scientists. St. Boniface Hospital Research boasts ten of these top scientists in the world, from among its 250-person research team. The ability to attract top researchers from around the world is a testament to the Research Centre's reputation as a global leader in medical science.



BOARD DUTIES & COMMITMENTS



Board of Directors meets monthly,
minimum 6 times per year



Time commitment:
2 – 4 hours per month

Network Members

Abri Marguerite | Actionmarguerite | Aulneau Renewal Centre | Centre de santé Saint-Boniface | Ste. Rose Health Centre | Centre Flavie-Laurent | Youville Centre | Charités Despins | Gestion Providentia | Saint-Boniface Hospital | Marymound | Sara Riel | St.Amant | Winnipegosis & District Health Centre